

### TOPIC

### Resource efficiency in Tourism which includes Energy, Water, Waste and Local Sourcing

### SYNOPSIS

Why is it important for tourism businesses, how it will make your businesses more efficient and how can you participate in programmes which are aimed at mass scale implementation of sustainable tourism practices. We will also be providing information on STPP membership and all the other programmes businesses can participate in.

### SPEAKERS

#### NIKI GLEN

#### (Co-founder and Programme Director of the Sustainable Tourism Partnership Programme)

Niki Glen is the co-founder and Programme Director of the Sustainable Tourism Partnership Programme. Her key area of speciality is in setting up and running mass scale projects and programmes. She is currently helping to drive mass scale sustainable tourism implementation Sustainable Tourism Partnership Programme, a non-profit company established with the specific aim of bringing about mass scale change within the tourism industry. Niki is a Climate Leader, having completed the internationally acclaimed Climate Reality Project Training and is the editor of two handbooks on Sustainable Tourism. Niki is currently completing her PhD Sustainable Tourism Implementation.



#### Caroline Ungersbock

#### (Co-founder of the Sustainable Tourism Partnership Programme)



Caroline Ungersbock is the co-founder of the Sustainable Tourism Partnership Programme, the focus of which is to drive change across the tourism industry thus making it more sustainable. Caroline is a serial entrepreneur and runs number successful businesses, including a construction company (focused on green building developments), a telecommunications company and a five star graded guest house. She is deeply entrenched in tourism. She currently is a member of the Tourism Grading Council of South Africa (TGCSA) Board (and received the Chairman's award in 2014). She is also a member of the Universal Access Forum, Tourism Technical Committee Technical Committee for SABS 1162:2011 (Responsible Tourism Standard) and Service Excellence in Tourism SANS 1195:2012, a member of the Karoo Development Forum, and a member of the University of Johannesburg Curriculum Committee and a member of various ministerial advisory committees for tourism.

**Date:** Friday 5 June 2015  
**TIME:** 07:30 for 08:00  
**VENUE:** Thaba Eco Hotel, Impala Road, Klipriviersberg Nature Reserve, Johannesburg  
**COST:** R50 pp payable at the entrance - includes finger snacks  
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